

# GIVING NEWS



*Dr. Leigh Bishop (right) and Dr. Bill Gardner.*

## *IV Pumps are a Patient Lifeline*

“Thanks to all the doctors, nurses and technicians involved in diagnosing my incarcerated bowel when I came to the ER in agony, especially Dr. Bishop and team. I would have died without their timely care.” That’s what we heard from Dr. Bill Gardner when he sent us a Gift of Gratitude in appreciation for the care he received at our Hospital.

From diagnosis in the Emergency Department through surgery and recovery, Dr. Gardner interacted with many members of the GGH team, and a number of different pieces of equipment were vital to his care. These pieces of specialized equipment are the tools our caregivers need to help them save lives and improve health, and many of them were funded by donors like you.

During his time at Guelph General Hospital, Dr. Gardner interacted with a number of different members of the GGH team, and a number of different pieces of equipment were vital to his care.

One important piece of equipment is the IV pump. For Dr. Gardner, it was a lifeline during the entire time he was at the Hospital. From administering anaesthetics and keeping him hydrated prior to surgery, to delivering antibiotics and pain

medication while he was recovering, IV pumps were an integral part of his care.

This year, the Hospital must update its entire suite of IV pumps – something that won’t be possible without community support. We have raised close to \$750,000 for the pumps already, but know they will cost more than one million dollars. You can read more about Dr. Gardner’s story, and the IV pumps that are so important for our patients, in our upcoming spring mail appeal.

We brought patient and physician together to take a photograph for this article and our upcoming mailing. Dr. Gardner was able to express his appreciation in person, and Dr. Bishop was able to see the impact of his and the GGH team’s work in the form of a healthy-looking former patient. All in all, a happy ending.

THE FOUNDATION OF  
**GUELPH**  
GENERAL HOSPITAL

**Superb  
Supporters**

**The Blanket  
Lady**

**Circle of Life**

**Upcoming  
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to You**



**Please keep an eye out for our spring appeal letter**

*which talks about our need to replace our aging fleet of IV pumps. Your support is vital for ensuring we continue to have quality healthcare in our community. We are grateful for your support.*

# Superb Supporters

## Circle of Life on Track to Help Patient Safety

The Circle of Life program has celebrated its second year and once again will make a tangible and profound impact on our Hospital. At the second annual Circle of Life cocktail party, members learned of three pressing needs and later voted on which project to support.

This year, members chose to fund a new, state-of-the-art Anatomical Pathology Tracking System for our Laboratory. Each year, more than 10,000 tissue samples are sent to our Laboratory. In the majority of cases, these tests are about cancer diagnosis. This new system will help diagnose, treat and monitor patients every day. Barcode technology will track and verify each patient – eliminating human error and increasing safety throughout the process. The new system will also complete more tests in less time, increasing productivity.

Circle of Life members are a compassionate group of people who come together to make an annual gift commitment to our Hospital. If you are interested in learning more, please visit our website or call Jennifer Hall at 519-837-6440 x 2569.



Pictured above: Linda Hasenfratz, Founder of Circle of Life, with Tom Lammer (left) and Andrew Lambden (right) at the Circle of Life Cocktail party, hosted by Ed Newton and Linda Hasenfratz.



Nicole Ascoti and Lori Chandler, Registered Nurses at GGH agree that “the blankets brighten up a room and give the children good memories to take home with them”.

## The Blanket Lady

In certain circles, 88 year-old Vicky Le Duc is affectionately known as “The Blanket Lady”. It’s a well-deserved title considering that for the past three years she’s made and generously donated over a thousand brightly-coloured crib blankets bringing warmth and comfort to GGH’s youngest patients.

Generosity is nothing new to Vicky. Born and raised in Guelph, she’s happily given back to her community for years. She feels it’s important to “do things for people and help each other”.

Life hasn’t been easy. Money was not plentiful. She was unexpectedly widowed in 1980. But what Vicky lacks in money is more than made up for by a loving, supportive family. “I couldn’t do this without my children. Because of a few health issues, I can’t get out and about the way I used to, so my family pitches in.”

Vicky may not be able to get around the way she once did, but that hasn’t stopped her from doing something she loves and bringing joy to lots of children and their families who come here every day.

## Tribute Gifts

We are honoured to receive gifts in someone’s memory. We also welcome ‘Gifts of Gratitude’ in honour of care received at GGH, and gifts that pay tribute to special occasions such as births, holidays, birthdays, anniversaries. For a complete listing of those who have been honoured with Tribute Gifts or for more information, visit our website [www.gghfoundation.ca](http://www.gghfoundation.ca).

**GIVING NEWS is published by The Foundation of Guelph General Hospital for the information of our donors, supporters and friends.**

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**The Foundation of Guelph General Hospital**

## Board of Directors

**Chair:** Andrew Anderson

**Vice Chair:** Lynda Murray

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# Foundation Happenings

Information on events can be found at [www.gghfoundation.ca](http://www.gghfoundation.ca).

## Black Tie Bingo Raises a New All Time High for IV Pumps

Drip, drip, drip... Can you hear it? It's the sound of life changing fluids being pumped into babies, cancer stricken patients, and others at the Guelph General Hospital. **Drip, drip, drip... it's the sound of new, specialized IV pumps that \$227,261 can buy.**

On March 7, a sold-out crowd of 430 guests wined and dined in style at our annual black tie fundraising gala. They bid on an amazing variety of live and silent auction items; purchased raffle tickets; and played five games of bingo.

After the last game of bingo and the record setting amount of \$227,261 was announced, everyone left knowing that something amazing had been achieved to help save lives and improve health at our Hospital.

Emcee David Halls gets Black Tie Bingo's London Calling off to a great start.



## Upcoming Events

**JUNE**  
**1**

### Fore Our Hospital

Join us at **Cutten Fields** for lunch, golf with cart and dinner. To register or for more information call 519-837-6422.

**JUNE**  
**10**

### Smoke'N HOT

A fun, fundraiser to promote the Guelph Firefighters' 2016 calendar. All proceeds go to Paediatrics. For more information call 519-822-8230.

**JUNE**  
**24**

### Annual Harvey's/Kelsey's/ Swiss Chalet BBQ

Drop by for a burger! Guelph General Hospital main entrance, 11 am to 1:30 pm. **Everyone welcome.**

For a small \$5 donation you receive a Harvey's burger, a bag of chips and a drink.

**JUNE**  
**25**

### Stone Road Mall's Annual Children's Charity Golf Tournament

18 holes, cart, lunch and dinner. For more information call 519-821-5780 x 211.

**JULY**  
**5**

### Time to Get Peddling - Tour de Guelph is Back!

Tour de Guelph, a family friendly event for bicycle riders of all ages and abilities, is back with even more to offer - new routes including the addition of an exciting 75 kilometre ride. This year choose from 5, 10, 25, 50, 75 and 100 k routes. All routes start and finish at the University of Guelph.

Sign up today and join hundreds of like-minded community members on Sunday July, 5, 2015 for a morning of fun, fitness, food and festivities. **For more information call 519-837-6422 or check out [www.tourdeguelph.ca](http://www.tourdeguelph.ca).**



# Hospital Happenings

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## New Hospital Visiting Hours

For years at Guelph General Hospital (GGH) there was an overhead announcement at 8 p.m., "Visiting hours are now over". Recently, that tradition became a thing of the past. GGH has replaced traditional, restricted visiting hours with a flexible, patient and family-friendly approach.

"I am pleased to announce our new policy allows 24-hour, patient-directed visitation by family members or care partners," said Marianne Walker, President and CEO.

It's a welcome change for a patient's family and friends. Dennis Gonsalves had traveled far to visit his brother, a GGH patient. For him, the opening up of visiting hours was all about meeting the needs of both the patients and their loved ones.

"The people coming have busy lives and forcing them to come at a specific time is not good customer service," Gonsalves said. "The hospital is here to serve the patient and his support system."

The change not only makes it more convenient for visitors, said Eileen Bain, VP Patient Services and Chief Nursing Executive, but it also improves care.

"When we looked at the evidence, we found that family and friends are effective care partners and play an important role in a patient's healing process.



It has been proven that unrestricted visiting hours improves the patient experience, shortens hospital stays, improves communication with families and increases trust between patients, families and their health care providers," explained Bain.

Focusing on what exceptional care means to a patient while in hospital is what it is all about, says Walker. "I asked staff, 'if the patient was your family member, and you knew that they needed your support or help with care, what would you do or want?' This exciting change is just another way for GGH to create an environment that is supportive of patient and family-centred care."

For safety reasons, additional security measures (like visitor sign-in) are in place for 'after-hours' visiting.



## Donate Now! Yes, I want to make a difference!



I would like to make a donation of: \$50  \$75  \$100  \$200  \$500  or other  \$ \_\_\_\_\_

Name: Miss  Mr.  Mrs.  Ms.  Dr.  First: \_\_\_\_\_ Last: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Tel: \_\_\_\_\_ Email: \_\_\_\_\_

Cheque enclosed (payable to The Foundation of Guelph General Hospital)  OR please charge my Visa or MasterCard:

Card #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Charitable Registration # 8434 54190 RR0001

SN/15

**The Foundation of Guelph General Hospital, 115 Delhi St., Guelph, ON N1E 4J4 519-837-6422 or go to [www.gghfoundation.ca](http://www.gghfoundation.ca) to give securely online!**

**Tax receipts will be issued for gifts of \$10 and above unless otherwise requested.**

**Thank you for your support! The Foundation publishes a list of supporters as a form of appreciation.**

**If you would like to remain anonymous on this list, please check here.**

We respect your privacy - we never share, sell or rent our mailing list. From time to time we share news about the Hospital and Foundation by mail and/or email. This could include information about programs, services, special events, funding needs, opportunities to give or volunteer, open houses and more. If you do not wish to receive this information, please call us at 519-837-6422.

- I'd like more information about Tribute Gifts
- I have included The Foundation in my will
- I'd like more information about making a Planned Gift

# planning today for a healthy tomorrow



The Electronic Information System will transform our operating rooms for years to come and we are profoundly grateful to those who made this possible.

## New Technology for Better Outcomes

Each year, we receive very special donations from those who have left us a gift in their Will, or through a life insurance policy, annuity or trust arrangement.

This year, thanks to bequest proceeds from some remarkable people, we will be able to complete a new project that will ensure our operating rooms are as safe, efficient and patient friendly as possible – **A new Electronic Information System.**

The operating room is one of the most complex areas in the Hospital. Every one of the 15,000 surgeries performed here every year requires a staggering amount of resources and information to centralize.

This new system co-ordinates all of this in a smarter, more effective way – making surgery safer. Another exciting benefit is the “patient tracker” which allows everyone, including loved ones, to know where the patient is at all times.

To all of you who have made plans for a future gift to Guelph General Hospital, we thank you for creating a better tomorrow and supporting future healthcare advancements and technologies.

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## Ways you can connect with us!

*We always want to hear from you and there are lots of ways you can connect with us with your questions, comments or ideas.*

- ☀ Give us a call at 519-837-6422
- ☀ Email us at [foundation@gghorg.ca](mailto:foundation@gghorg.ca)
- ☀ Visit our website [gghfoundation.ca](http://gghfoundation.ca)



## Yes, I would like to join The Foundation of Guelph General Hospital Monthly Giving Program!

At the *middle of each month*, I would like to give: \$10  \$15  \$20  or other  \$\_\_\_\_\_

Method of payment:

I authorize The Foundation of Guelph General Hospital to withdraw from my bank account through my financial institution each month beginning:

Month: \_\_\_\_\_ Year: \_\_\_\_\_ Signature: \_\_\_\_\_ Today's Date: \_\_\_\_\_

- I have enclosed a VOID cheque
- I prefer to use my credit card  Visa  MasterCard

Card #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_ Signature: \_\_\_\_\_

*You will receive a tax receipt at the end of the year. Thank you for joining the Monthly Giving Program!*



# Reporting To You



## Donors Make a Difference

What impact does financial support from members of the community have on its hospital? A lot, according to Guelph General Hospital’s President and CEO, Marianne Walker.

“Donors have an impact every day throughout our Hospital. Each day a surgeon uses equipment purchased with donations to help save a life; a seriously ill patient’s vital signs are monitored with equipment made possible through donations; a tiny newborn is comforted and warmed in a bassinette donated by our caring donors.”

In the fiscal year that ended on March 31, thanks to the generosity of close to 4,000 community members, the Foundation was able to provide the Hospital with just over \$750,000 for medical equipment that we would not have been able to purchase otherwise. In addition, there’s more money ready to be transferred for equipment still to be purchased like new pumps, a specialized tracking system for pathology samples, and a nuclear medicine program.

“The generosity of our community is incredible,” says the Foundation’s Chair, Andrew Anderson. “To me, it’s somewhat humbling to see how much individuals, businesses and other organizations rally around our Hospital.”

“Donor support funds big items, small items, and everything in between,” explains Suzanne Bone, the Foundation’s President and CEO. “From a music-player for elderly patients in our Emergency Department to a specialized ventilator that enables patients to be ventilated outside the Bob Ireland Family Intensive Care Unit to a specialized system that will revolutionize how our Operating Rooms are organized, each purchase makes a difference to healthcare in our community.”

Our annual report and audited statements will be available in June. Please check in the Publications section of our website ([www.gghfoundation.ca](http://www.gghfoundation.ca)) at that time if you are interested. Or, give us a call at 519-837-6422 and we can send you a copy.

## How Our Donors Support Us



# HELP US SAVE MONEY!

To receive this newsletter electronically, email [foundation@gghorg.ca](mailto:foundation@gghorg.ca)

